

Table 11

Further Comment as to Why Seattle is a Better/ Worse/ or Similar Place to Conduct Business as Compared to Two Years Ago

	Total
Positive: Net	33.9%
Growth: Population growth/ expanded customer base/ more businesses/ more opportunities	14.4
My business itself has gotten better (perhaps independent of its location in Seattle)	10.1
A lot of new money/ market is growing/ economic climate	8.4
Neighborhood has improved/ development of neighborhood councils/ crime rate now	3.3
Better customer service at permit departments/ red tape decreased	1.7
Other positive	4.2
Neutral: Net	26.8%
Nothing's changed/ haven't noticed anything different/ no significant increase or decrease	21.8
Some things have gotten better; some things worse/ positive and negatives balance one another	2.9
It has nothing to do w/ Seattle; I can do this business almost anywhere	.8
It's not bad and it's not good	.5
Other neutral	1.1
Negative: Net	34.7%
Congestion (traffic, parking, difficult commute for customers and employers, lack of space)/ overpopulation/ pop growth/ out-of-staters	18.3
High taxes/ fees	5.8
Crack/ other drug dealers outside/ lack of law enforcement/ crime/ violence/ the homeless	3.9
Bureaucracy/ paperwork/ rules/ regulations/ red tape	2.8
Increased competition/ competition from larger corp business	2.7
Cost of running a business has increased/ economy has slowed	2.1
Less friendly/ unfriendly business climate	1.8
High rents	1.7
Concerns re: Infrastructure of the city (roads and rapid transit)	1.7
Other negative	3.9